

LIMITED WARRANTY

For Electronic Equipment Manufactured by Atersa

Two Year Limited Warranty

Aplicaciones Técnicas de la Energía SL ("Atersa") guarantees that the electronic equipment is free from assembly and material defects under normal application, use, installation and service conditions for two years from the date of sale to the original purchaser. If the equipment does not function correctly or becomes unusable due to an assembly or material defect during the two year period of this warranty, Atersa will repair it, replace it or reimburse the full purchase price at its own discretion. This warranty is transferable from the original customer to any subsequent users/customers.

Exclusions

If the equipment has been subjected to misuse, negligence or accident or if it has been damaged due to abuse, alteration or improper installation or application, or subjected to negligent use, transport, handling or storage, or repaired by anyone other than Atersa, this warranty shall not apply.

This warranty does not cover damages due to natural causes, force majeure or meteorological events such as fires, floods, hailstones, earthquakes, wars, etc.

Limitations of Warranty

The warranty does not include any transportation costs for returning electronic equipment, or for the reshipment of any part which has been repaired or replaced, or costs associated with the removal, installation or reinstallation of said equipment or any loss of earnings resulting from the inoperability of the equipment.

Any repairs, compensation or replacement of electronic equipment shall not imply the start of a new warranty period, nor shall they extend the original applicable warranty.

If repairs are carried out on the equipment, these shall be guaranteed for six months from the date of the repairs, regardless of the general warranty on the equipment.

Atersa shall not be liable for any damages to persons, property or other losses or injuries resulting from a defect in the equipment or from the improper installation or use of said equipment. Atersa shall not be responsible for any incident or damage derived from this equipment under any circumstances.

Certain countries, states or communities do not permit restrictions to the duration of an implicit warranty or the exclusion or limitation of accidental damages, and therefore the above mentioned limitations would not apply. In such cases, please enquire at the time of purchase; otherwise this warranty shall apply under the terms described.

Warranty Claim Procedure

If you believe that the equipment does not function correctly and it is still under guarantee, please contact your distributor or whoever sold you the equipment immediately, as this is the person who must process the claim.

Before sending the equipment to Atersa, you must request a *return merchandise authorisation number* (RMA). Once the customer has received the RMA, he/she should send the equipment by prepaid post to Atersa for inspection and assessment.

Equipment returned without an RMA or collect-on-delivery shipments will not be accepted. Equipment without a serial number or whose label has been clearly manipulated will not be admitted under warranty. The warranty conditions stated herein will be valid for a maximum of 12 weeks between the date of issue to Atersa of written notice of a defective product and receipt thereof on our premises. Notice issued to Atersa must include technical proof justifying the above-mentioned claim.

Where Atersa covers the transportation costs, claims for damages during transportation should be made to Atersa's SAT department no later than 24 hours after the order is received. If there is visible damage to the packaging, this must be stated on the transportation company's delivery note at the time of delivery and a copy must be sent to us along with your claim.

Holding Time in Atersa Warehouses

Once the equipment is repaired and the client has been notified that it can be collected, the equipment will be stored in our facilities for a maximum period of two (2) months. After this time has elapsed, if the material has not been collected, ATERSA will charge a total of 5 euros per week for storage costs; the client will not be permitted to collect the equipment until the resulting storage costs have been paid.

Shipping address Valencia

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